Management Summary Dec 16

Management Summary

	Actual	Budget /LY	Var	YTD Actual	YTD Var
Stores Sales	£2,209,902	£2,210,109	-0.0%	£32,384,754	-0.8%
Direct Sales	£1,129,851	£1,260,775	-10.4%	£13,955,072	-5.6%
Rebate plus fee income	£517,500	£281,000	1 84.2%	£3,475,458	1 4.9%
Total Sales (inc Gas & Rebates)	£5,336,719	£6,370,658	↓ -16.2%	£60,321,931	-10.7%
Stores Margin %	27.79%	26.77%	1.03pp	27.22%	1.22pp
Directs Margin %	12.68%	12.78%	↓ -0.09pp	13.10%	↑ 0.32pp
Total Gross Margin inc Consumables Cost	£1,327,792	£1,087,860	22.1%	£15,381,299	1 2.9%
Total Expenditure	£1,437,984	£1,353,717	-6.2%	£13,087,162	1 0.8%
Surplus	-£110,192	-£265,857	155,666	£2,294,137	1 30.8%
Net Profit Margin %	-2.06%	-4.17%	↑ 2.11pp	3.80%	1.21pp
Operations sort as a proportion of sales	24.20/	21.20/	↓ -2.94pp	20.5%	A 0.22nn
Operations cost as a proportion of sales Expenditure as a proportion of Gross Margin	108.3%	31.3% 124.4%	-2.94pp 16.14pp	20.5% 85.1%	0.32pp 3.18pp

Full year up to Nov 16 data....

	No. FTE at Nov 16	Cum No. days	No. of Days Lost
	month end	lost	per FTE TY Cum
Sickness Rate	314	3,364	11

MOV

	TY YTD	LY YTD	Var
AOV	£139.59	£124.73	↑ £14.86
Prop of orders over £15	96.2%	84.7%	1 1.50pp

